

## Sum-It Bespoke Software Case Study

### Quality Milk Management Services Administration System

Quality Milk Management Services (QMMS), located near Wells in Somerset, was set up by Andrew Bradley, a renowned specialist dairy cattle vet, to provide milk-recording, laboratory and consultancy services to a broad range of clients from dairy farmers to multi-national companies.

Back in 2006 as the company was beginning to grow, Andrew identified they needed a central administration system to manage all the client records and the processing of results from samples being tested.

After a failed attempt by another developer to setup a system, Andrew turned to us for assistance. We had already been the first software house to adapt our on-farm dairy programs to import QMMS milk test results files.

From his initial specifications we developed a powerful, multi-user program that handles a range of tasks: the customer database provides a comprehensive record on both existing and potential clients, the booking system shows which samples are due to arrive for testing and then, as they are booked in on arrival, the system prompts for additional information, such as milk yields and line numbers, to be entered and matched against the sample results, before final preparation of a range of illuminating reports and different data formats that are automatically emailed back to each specific client.

The front Home screen acts as a Reminders list, showing which clients are in which stage of the process as well as offering a broader range of prompts, ensuring that everyone who logs on can see the whole picture.

QMMS also needed an on-farm data-capture program and report viewer so we developed Quality Milk Manager for them to provide to every client, to ensure they had instant access to a range of illuminating reports on their dairy herds' health and performance.

*"The data and laboratory management system developed on our behalf by Sum-It has been and continues to be instrumental in the development of the services we offer to our clients. Sum-It's understanding of the dairy industry has proved key in assisting us in developing novel approaches to disease monitoring and management on-farm" says Andrew Bradley of QMMS.*

As QMMS has flourished over the last six years and now expanded into brand new purpose-built premises on a green-field site, we have continually enhanced the software to cater for their further requirements. You can check out the services of QMMS at [www.qmms.co.uk](http://www.qmms.co.uk).

